



## Terms & Conditions - Bookings

These must be read and signed before we can accept payment for your booking.

### Deposit

A minimum deposit of 30% of the overall package is required within 7 days of the confirmation of the booking. (Unless otherwise agreed, in advance.) Deposits can be made using major credit cards or the following online payment methods:

WiseKOMOJUPayPalstripe

**Please note:** All of the above payment options attract various fees & surcharges, payable by the guest. Please check the current details, via individual payment platform sites, and select the service most suited to your needs.

### Balance

Balance is due, in full, 45 days prior to arrival date of booking. Payment of balance should be made via any of the options mentioned above. Bookings made within the 45 days prior to arrival booking date must be paid, in full, upon confirmation.

### Cancellation & refunds

Cancellations must be received in writing. Cancellations made **more than 90 days prior** to booking arrival time will incur a non-refundable 15% handling fee.

A cancellation made **between 90 and 45 days prior** to booking arrival date will incur a loss of deposit.

A cancellation made **within 45 days of booking arrival** may or will incur a 100% cancellation fee of the total booking amount. Encircle GK (T/A Blowhard Lodge) will try where possible to work with the guests in accommodating their needs.

Any refunds for other amounts due for goods and services supplied by third parties cannot be processed until suppliers have returned the relevant funds to Encircle GK (T/A Blowhard Lodge).

### Booking Amendments

Booking amendments must be received in writing/email. Encircle GK (T/A Blowhard Lodge) will try, wherever possible, to accommodate booking amendments to help fill the needs of the guests. But Encircle GK (T/A Blowhard Lodge), at its discretion, can apply cancellation policy to any amendments made within 90 days of arrival date.



### Prices

All prices quoted for accommodation packages are in Japanese yen, where specified. Current exchange rates are used for currency conversion.

### Acceptance of Bookings

Bookings are accepted subject to the services and/or accommodation applied for being available. Encircle GK (T/A Blowhard Lodge) and/or its agents reserve the right, without notice, to modify, cancel or withdraw any or the arrangements and in this event the full amounts paid will be returned to the customer, and upon rendering the same, all liability of Encircle GK (T/A Blowhard Lodge) and/or its agents in respect thereof shall cease. Encircle GK (T/A Blowhard Lodge) and/or its agents reserve the right to decline to accept or retain any person as a member of any party at any time.

### Check in/Check out

Check in time for the lodge is 2.00pm on the day of reservation. Check out time is 10.00am on the day of departure. Arrangements can be made to leave luggage after or before this time if necessary. Due to the pressure on cleaners we appreciate your assistance in keeping to these times.

### Insurance

We recommend that all customers staying at Blowhard Lodge, Japan be insured against medical expenses, personal accident, loss of deposit and cancellation fees, and also their baggage against damage, loss, theft, etc. This is usually covered by standard Travel Insurance.

### Transportation

Encircle GK (T/A Blowhard Lodge) as part of an accommodation package, where specified, can arrange transfers from the Chitose airport to Hirafu village. Third party transport companies provide this transportation to our customers. Encircle GK (T/A Blowhard Lodge) accepts no responsibility for any delays, accidents or incidents that affect our customers. No refunds of accommodation or any other related services will be given if the customers are unable to arrive on the day of predetermined booking including travel being impaired by weather conditions and like-wise Encircle GK (T/A Blowhard Lodge) and/or its agents will not be responsible for providing additional accommodation in the event that customers are prevented from leaving Niseko, Sapporo and/or Blowhard Lodge due to unforeseen circumstances, including weather.



### **Snow Conditions**

Average snowfall statistics indicated within any advertising material from Encircle GK (T/A Blowhard Lodge) and/or its agents are, to the best of our knowledge, correct at the time of press. It should be understood that Encircle GK (T/A Blowhard Lodge) cannot under any circumstances be held responsible for snow conditions. No accommodation booking can be cancelled, altered or amended on the basis of weather/snow conditions.

### **Meals**

The accommodation at Blowhard Lodge, Japan includes a fully cooked breakfast as part of the package, unless specified otherwise. The lodge has guest refrigeration and storage space for food purchased independently by guests. Use of the kitchen is available to guests on condition of guests leaving kitchen in the clean state as found. During certain times, i.e. food preparation times by staff, guest use of kitchen will be limited. Guests will be notified in advance of these times.

### **Lift Passes**

An all mountain ski pass can be arranged in addition to the accommodation package at Blowhard Lodge. This will be specified on the booking confirmation. Where Encircle GK (T/A Blowhard Lodge) does arrange a lift pass as part of the package, no refunds can be given for any unused days or days not fully utilized. Encircle GK (T/A Blowhard Lodge) accept no responsibility related to lift passes or lift operations. A third party operator provides lift operations.

### **Information Packages**

Please note that maps/timetables and other information provided to assist Encircle GK (T/A Blowhard Lodge) customers in making their stay more comfortable may not be to scale or accurate and are provided only as a guide to Encircle GK (T/A Blowhard Lodge) customers. Information is a guide only and the information is accurate to the best of our knowledge, however Encircle GK (T/A Blowhard Lodge) cannot be held liable if the information is inaccurate.

### **Web Site Accuracy**

Whilst every effort is made on the accuracy of [www.blowhard-all-year.com](http://www.blowhard-all-year.com) Encircle GK (T/A Blowhard Lodge) cannot be held responsible for any errors or omissions occurring in the production or changes to accommodation facilities or amenities as specified. Care will be taken, however, to ensure that you are updated on any major changes that could affect the enjoyment of your holiday.



## Property Damage

A customer of Encircle GK (T/A Blowhard Lodge) accepts responsibility and will incur all costs for replacement and/or repair of any damage incurred to any facet of the Blowhard Lodge or Property by the guest or anybody in the guest's party or duty of care outside of normal wear and tear.

## No Smoking policy

Encircle GK (T/A Blowhard Lodge) maintains a "NO SMOKING POLICY" within its building. Encircle GK (T/A Blowhard Lodge) or its agents or representatives reserves the right to evict from the building any person or party not adhering to this policy without a refund for remaining days.

## Passports and Visas

It is the guest's responsibility to arrange and organize all necessary passports and visas. Japanese visa requirements vary for individual countries. Check the requirements with a Japanese consulate in your country.

## Limited Liability

Encircle GK (T/A Blowhard Lodge) shall not be liable for any injury, damage, loss, accident, delay or irregularity that may be caused to person or property, however caused or arising, during their arrival, stay or return from Blowhard Lodge, Japan.

Where Encircle GK (T/A Blowhard Lodge) or its agents assists customers in the purchase of third party goods or services, or to participate in third party activities, it does not warrant these goods or services, nor does it accept any liability resulting from the purchase or participation in these.

**I have read, understood and agree to abide by the above conditions:**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Date:** \_\_\_\_\_

**Signed:** \_\_\_\_\_

**Please sign and return to:** [hello@blowhard-all-year.com](mailto:hello@blowhard-all-year.com)